



Bruno Gérard

+32478470816
@ brunogerard1987@gmail.com
Wavre
Driving License: B

Languages

French	English	Dutch	Spanish
Native	C1 level	B1 level	Basics

Soft Skills

Efficient communication | Team Player
Pragmatic | Analytical Mindset | Rigorous
Positive Thinking | Enthusiastic Attitude

Technical Knowledge

Office Applications

- Windows (XP to 11) | Linux
- Microsoft Office 365: Outlook, Word, Excel, PowerPoint, Teams, SharePoint, Visio.

Data Management

- Pivot table Dashboards | Power Query & DAX
- Data modeling | Data Validation

SAP

- Masterdata management in GUI and Fiori environments.
- Modules: HR, WM, PP, VIM.

Coding

- Azure DevOps | Notepad++

Interests

Literature about fantasy worlds
Mountain biking and running to stay fit
Spending time with my wife and my daughter

Professional with over 10 years of experience as a Business Analyst and Support Specialist, primarily in the pharmaceutical sector. Enthusiastic, reliable, and results-oriented, I am eager to contribute my skills to stable assignments with hands on activities.

Experience

Pauwels Consulting @ UCB Pharma
January 2024 - March 2025
Braine-l'Alleud

Data Quality Officer

- Daily support to the Demand & Capacity Planner and coordinators within the Operational Team of the Device Artwork and Packaging (DAP) department at UCB.
- Responsible for data extraction and daily reporting to monitor operational activities.
- Management of Excel-based trackers (dashboards, charts, pivot tables).
- Data analysis and reporting with visualizations.

Pauwels Consulting @ GSK
June 2023 - December 2023
Wavre | Rixensart

Project Support & Data Coordinator

- Operational and administrative support to Technical Project Managers (TPMs) within the Technical Research & Development (TRD) department at GSK Vaccines.
- Data management in Excel and financial analysis based on SAP SOX extracts.
- Data entry into various systems, Meeting planning and documentation archiving.

Page Personnel @ AXA Partners
November 2021 - March 2023
Homeworking

Customer Experience & Quality Reporting Officer

- Responsible for the administrative follow-up of customer complaints under the Axa Partners – Mercedes-Benz roadside assistance contract.
- Management of the centralized mailbox and coordination of communication with relevant Quality teams.
- Data collection and analysis to identify trends and support the development of action plans.
- Drafting and presenting statistical reports to Axa partners and the client Mercedes-Benz.

Delaware @ Galapagos
September 2019 - March 2021
Homeworking

Business Analyst & Trainer

- SAP Trainer on assignment for the pharmaceutical company Galapagos in Mechelen.
- Daily contact with the client: administrative follow-up, procedure explanation, and complaint handling.
- Contributed to the drafting of GxP-compliant documentation for SAP testing.

Education

Udemy Business
Advanced Excel Trainings
June 2023 - Present
E-Learning

- Advanced formulas & functions | Data analysis with Pivot Tables
- Business Intelligenece with Power Query & DAX

People Cert | Axelos
ITIL Foundation
October 2016
Certification

ISFSC
Communication
2009 - 2012
Bachelor Degree